

MICHAEL D. PETERS

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Chief Privacy Officer • Chief Security Officer • Chief Information Security Officer

PROFILE

Highly accomplished Technology Officer with proven ability to lead successful corporate information security and technology operations and facilitate corporate growth through technology-business alignment. Special expertise in cyber security, solution development, organizational excellence, program management, and process improvement. MBA and multiple certifications, including CISSP, CRISC, CISM, CMBA, SCSA, CCE, and ISSA Fellow. Adept at directing multi-national teams and administering multi-million dollar budgets. Extensive familiarity with military/defense, education, software development, manufacturing, transportation, health-care, insurance, energy, financial, and technology sectors. Excellent presentation, problem-solving, and technical skills.

Entrepreneur and innovator behind the "Your Personal CISO" information security network and the popular Holistic Operational Readiness Security Evaluation HORSE Project.

Cyber-Law • IT Governance • IT Risk • Cloud Security • Social Networking Security • IT security • Security Architecture Management • Project/Program Management • Threat & Incident Management • Disaster Recovery / Business Continuity • Strategic Planning • IT Security Software Development • Process Optimization • Regulatory Compliance • Technical Writing • Cost/Budget Control • Identity & Access Control • Change Control Management • Forensics • E-Discovery

PROFESSIONAL EXPERIENCE

CROSSVIEW, Columbus, GA

2010 - Present

Chief Information Security Officer

Directed all facets of information security operations for this international dominant cross-channel B2B, B2C commerce software development solution provider. The company's progressive workforce model is comprised of employees operating predominantly from SOHO locations as well as International and Domestic business locations. Responsibilities include cloud security, data security, security architecture, threat & incident management, compliance, risk management, compliance activities, identity & access control, change management, business continuity, disaster recovery, forensics, and legal discovery.

- Led the company to its first progressive SSAE16 (SAS70) compliance certification with 100% success; a first among the Company's peers.
- Established the first profitable security service offering to the company's portfolio adding significant progressive value add with a 70% average margin.
- Innovated secure and 100% compliant commerce architecture within Cloud and Social Networking environments.
- Provided security, governance, and regulatory security services to Fortune 500 client and partner companies.
- Created and implemented 100% of the organization's originating Information Security & Technology Policy governance documentation sets.
- Provided and implemented legal language for contractual business relationships as it pertains to Cyberspace law.
- Maximized operational stability, regulatory compliance, and security oversight by establishing first Change Advisory Board to handle change management and change controls.
- Enhanced operational success by creating the first Architectural Review Committee.

FIFTH THIRD PROCESSING SOLUTIONS, Cincinnati, OH

2009 - 2010

Chief Security Officer

Oversaw all information security for premier payment acceptance services company supporting >171,000 merchants and financial institutions in US and 11 other countries. Managed data security, security architecture, threat & incident management, compliance, risk management, physical security, executive protection, surveillance, identity & access control, change control, business continuity, disaster recovery, forensics, and legal discovery. Supervised team of 48 security professionals and seven direct managerial reports. Directed activities of outsourced domestic and offshore resources. Administered \$8M+ budget.

- Created and implemented 100% of the organization's originating Information Security & Technology Policy governance documentation sets.
- Improved service delivery levels 500% and reduced costs 600% by upgrading enterprise-level identity management program to resolve customer and employee service disruptions.
- Enhanced operational success by creating the first Architectural Review Committee.
- Consolidated 100% of the corporate-wide compliance, regulatory, risk, and operational processes by implementing the first Enterprise Risk Management framework.
- Eliminated electronic and physical vulnerabilities by implementing and re-architecting enterprise-level, disaster-resistant, multi-tiered security infrastructure.
- Maximized operational stability, regulatory compliance, and security oversight by establishing first Change Advisory Board to handle change management and change controls.

BB&T BANK, COLONIAL BANK Montgomery, AL

2007 - 2009

Chief Information Security Officer

Directed corporate security operations for \$166B Top 30 commercial bank with >1800 locations in 13 states. Supervised staff of four direct and 25 indirect reports. Administered \$5M+ budget. Oversaw information security, risk management, change management, compliance, threat/incident management, data security, business continuity, disaster recovery, forensics, and legal discovery.

- Eliminated \$1M+ in costs and risk by implementing internal enterprise forensics and E-Discovery program.
- Produced \$1M in recurring savings by implementing consolidated identity management system.
- Dramatically improved IT security by leading business alignment initiative and implemented 100% of the organization's originating Information Security & Technology Policy governance documentation sets.
- Saved \$500K+ in outsourcing expenses by implementing enterprise legal review and case management program to support corporate legal department.
- Facilitated two major acquisitions by leading integration of customer and employee information.
- Delivered \$1M+ in savings by introducing holistic technology-based controls that eliminated employee waste and cyber-criminal activities.
- Served as Chairperson of Legal Hold Sub-Committee, Fraud Prevention Committee, and Change Advisory Board, and voting member of Record Retention Committee, IT Review Board, and MIS Steering Committee.

LAZARUS ALLIANCE, Louisville, KY

1999 - 2007

Director of Security Services / Engagement Manager

Oversaw information security consulting practice, supporting high-profile, Fortune 50, 100, and 500 companies. Planned and led complete engagements. Supervised project teams.

- Created complete disaster recovery plan for Bank of America's electronic data stores.
- Led information security and Sarbanes-Oxley (SOX) ISO 17799-2000 compliance initiative for First Data. Project encompassed Western Union and several other First Data companies.
- Directed SOX, HIPAA, FFIEC, PCI, FISMA and GLBA compliance projects for Humana. Implemented comprehensive compliance security audit framework based on ISO 27001, ISO 27002, COBIT, ITIL, COSO, NIST, and other criteria.
- Managed software engineering of UNIX-based intrusion prevention suite of products.

- Chief Architect for Holistic Operational Readiness Security Evaluation project, which delivered consolidated framework for legislative and industry security requirements.

CAREER NOTES: Previous positions include **Senior Network Security Engineer** at NORTON HEALTHCARE (1998-1999), **Information Systems Engineer** at ESO COMMUNICATION STRUCTURES (1994-1998), **Electrical Engineer and Programmer** at DANA CORPORATION (1994-1997), **Electronics Engineer** at AAI ESI (1992-1994), and **Electronics Engineer** at USAF (1987-1991).

EDUCATION

Executive Juris Doctorate, Kaplan University, Concord Law School, Los Angeles, CA (12/2011 graduation expected. This Non-Bar program is focused on Cyberspace Law which augments my work as a CISO.)

MBA in Information Technology Management, Western Governors University, Salt Lake City, UT

BS in Information Technology in Security, Western Governors University, Salt Lake City, UT

CERTIFICATIONS

Certified Masters of Business Administration (CMBA)

Certified Information Systems Security Professional (CISSP)

Certified Information Security Manager (CISM)

Certified Computer Examiner (CCE)

Sun Microsystems Certified Solaris Administrator (SCSA)

Certified in Risk and Information Systems Control (CRISC)

Information Systems Security Association (ISSA) Fellow

TECHNICAL SKILLS

UNIX (AIX, Solaris, HP-UX), Linux, Windows, Cisco IOS, SPLAT, VMS, BSD, MS Office, MS Project, Oracle, SQL, DB2, MySQL, PCs, servers, firewalls, IPS|IDS, switches, routers, data center operational support, TCP/IP, UDP, ICMP, networking protocols and systems, compilers, shell scripting, Perl, C, HTML, Social networking technology, Wiki technology, Blog technology, Syndication, Podcasting, Application vulnerability assessment tools and scripting routines, Penetration testing methodologies and social engineering techniques.

ADDITIONAL INFORMATION

Military Background: Flight Line Technical Supervisor - United States Air Force USAF.

Security Clearance: Previously held Secret Clearance

Affiliations: Founder of Your Personal CISO security network, Founding Member/Past President of Montgomery and Kentuckiana chapters of ISSA; Founder of Holistic Operational Readiness Security Evaluation - HORSE Project. OWASP, ISACA, ISC2, CSO Roundtable, CISO Counsel, Cyberspace Law Committee, CCE Group, CRISC Examination Advisory Board, CIO Network, Cloud Security Alliance, Computer Forensics and Investigators, Electronic Frontier Foundation, Electronic Discovery Professionals.



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